

# Communications and Devices

*Physical Devices and Services*

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# Communication



From employees homes

- to the company systems – use VPN and/or Remote Desktop
- to the cloud
- Fibre / ADSL – best long-term solution
- Fixed Wireless Broadband – may perform better – not available everywhere – where to place?
- Mobile 4G – ubiquitous – use phone, dongle or MiFi box

# Communication (cont.)

- Cost of communication
  - How much for actual work?
  - Limit use of video, etc.
- Speed
  - Surprisingly OK

# Home Devices



- PC / Laptop
  - Preferred device for long-term use
  - PC needs UPS
- Phone / Tablet
  - OK for occasional use
  - Some people (road warriors) are comfortable with tablet
- Owned by company / employee
- Needs installation, hardening and monitoring

# Home Network

- Enabled with router
- What else is connected?
  - What are they doing?

# Home Environment



- Comfortable working environment
  - Table, chair (how comfortable?)
  - Temperature
  - Lighting
- Isolation / Privacy - noise
- Free of distractions – children, visitors

# Thank You

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